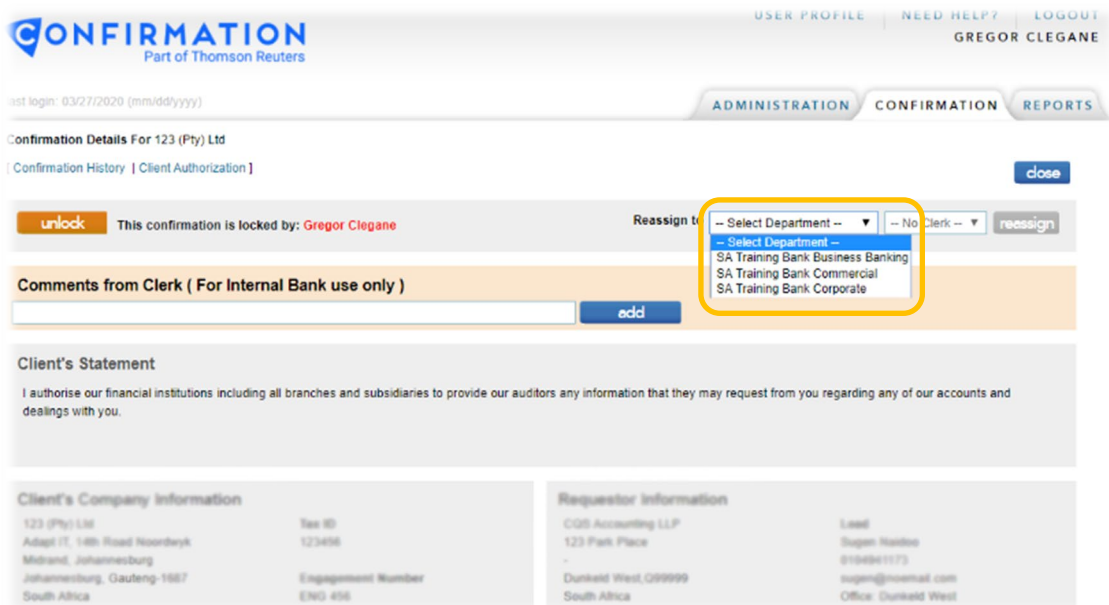


E. Assigning/Reassigning a Confirmation

1. How to Reassign a Confirmation Request to another Department

1. In an opened confirmation request, select from the dropdown list, located on the top right of the screen, the department name for the confirmation request to be reassigned too and select the *reassign* button.



The screenshot shows the CONFIRMATION system interface. At the top, there's a header with the CONFIRMATION logo (Part of Thomson Reuters) and user information: USER PROFILE, NEED HELP?, LOGOUT, and GREGOR CLEGANE. Below the header, there are tabs for ADMINISTRATION, CONFIRMATION, and REPORTS. The main content area shows 'Confirmation Details For 123 (Pty) Ltd' with links for Confirmation History and Client Authorization. A status bar indicates 'unlock' and 'This confirmation is locked by: Gregor Clegane'. The 'Reassign to' section has a dropdown menu with options: -- Select Department --, SA Training Bank Business Banking, SA Training Bank Commercial, and SA Training Bank Corporate. A 'reassign' button is next to it. Below this is a 'Comments from Clerk (For Internal Bank use only)' section with an 'add' button. Further down is the 'Client's Statement' section with a text area and an 'add' button. At the bottom, there are two sections: 'Client's Company Information' and 'Requestor Information', each with a table of details.

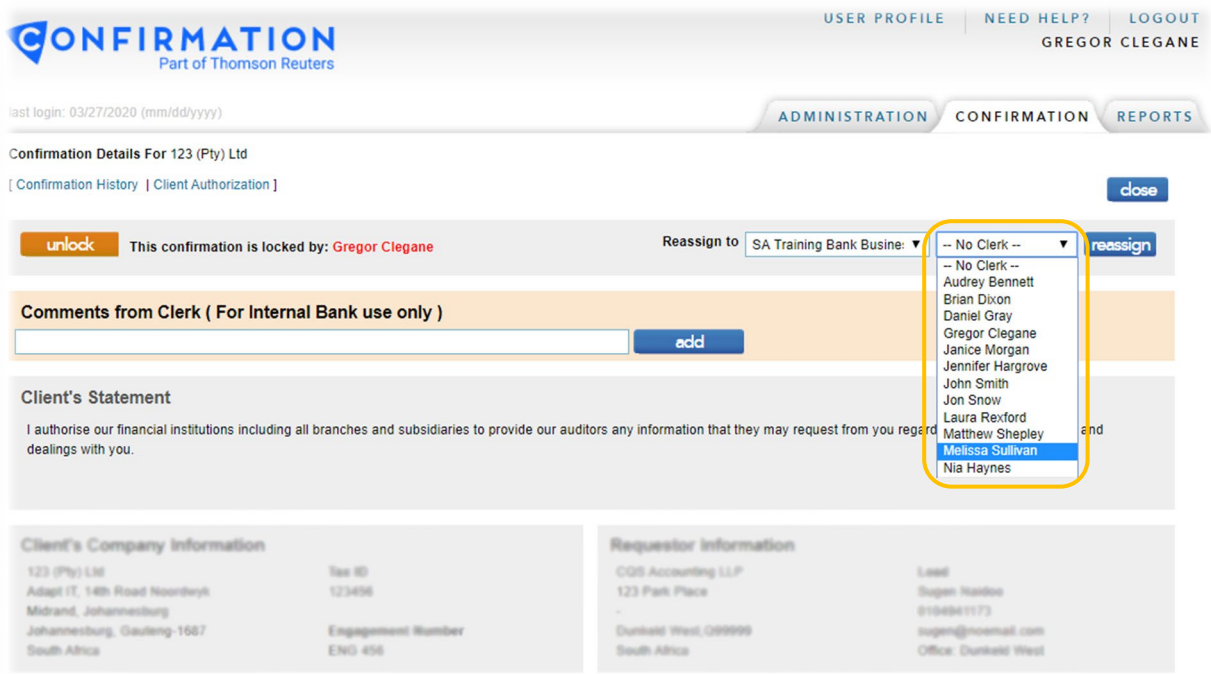
2. It is optional to add a comment and select on the *continue* button.



The screenshot shows a 'Reassign Confirmation?' dialog box. At the top, there's a blue header with the text 'Reassign Confirmation?' and a 'close' button. Below the header, there's a message: 'Click 'continue' to assign 1 request(s) to the selected department.' followed by 'Add Comments for Department (optional)'. There's a large text input area for comments, with a character count '0/500' at the bottom left. At the bottom of the dialog, there are two buttons: 'back' and 'continue'.

2. How to Reassign a Confirmation Request to another User

1. In an opened confirmation request, select from the dropdown list, located on the top right of the screen, the department name from which the user is from. After the department is selected, the dropdown list of users' names will become available for selection. Select the desired username and click the *reassign* button.



The screenshot shows the CONFIRMATION web interface. At the top, there's a header with the CONFIRMATION logo (Part of Thomson Reuters) and navigation links: USER PROFILE, NEED HELP?, and LOGOUT. The user's name, GREGOR CLEGANE, is displayed. Below the header, there's a navigation bar with tabs: ADMINISTRATION, CONFIRMATION, and REPORTS. The main content area shows 'Confirmation Details For 123 (Pty) Ltd' with links for Confirmation History and Client Authorization. A 'close' button is in the top right. Below this, there's a section for 'unlock' and 'This confirmation is locked by: Gregor Clegane'. A 'Reassign to' dropdown menu is open, showing a list of users: -- No Clerk --, Audrey Bennett, Brian Dixon, Daniel Gray, Gregor Clegane, Janice Morgan, Jennifer Hargrove, John Smith, Jon Snow, Laura Rexford, Matthew Shepley, Melissa Sullivan (highlighted), and Nia Haynes. A 'reassign' button is next to the dropdown. Below the dropdown, there's a 'Comments from Clerk (For Internal Bank use only)' section with a text input field and an 'add' button. Further down is the 'Client's Statement' section with a text area. At the bottom, there are two sections: 'Client's Company Information' and 'Requestor Information', each containing details about the client and requestor.

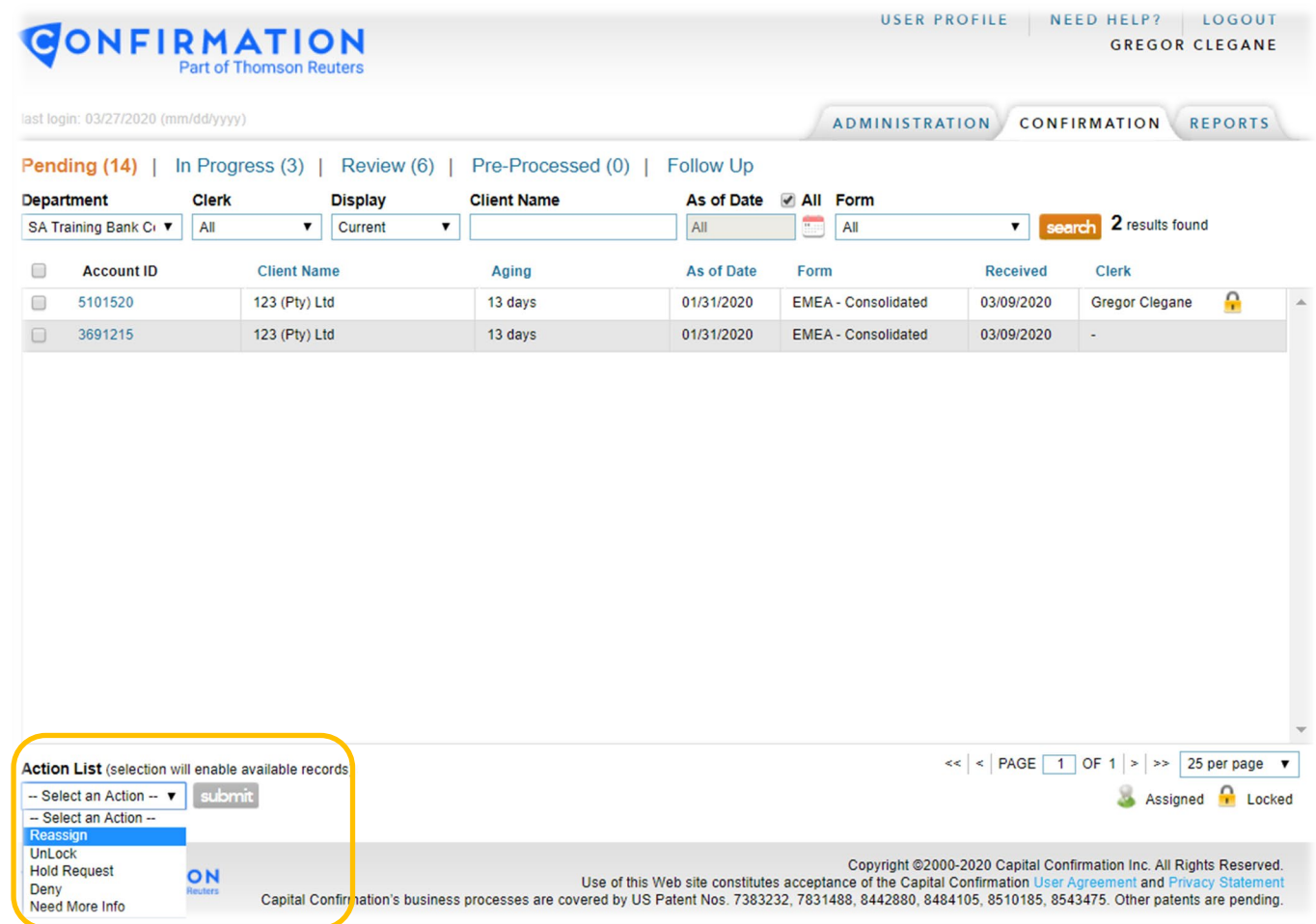
2. It is optional to add a comment and select the *continue* button.



The screenshot shows a 'Reassign Confirmation?' dialog box. At the top, there's a title bar with the text 'Reassign Confirmation?' and a 'close' button. Below the title bar, there's a message: 'Click 'continue' to assign 1 request(s) to the selected clerk.' Below this, there's a section for 'Add Comments for Clerk (optional)' with a large text input field. Below the input field, there's a character count '0/500'. At the bottom of the dialog box, there are two buttons: 'back' and 'continue'.

3. How to Bulk Reassign / Unlock Confirmation Requests from the Pending Inbox

A user can reassign or unlock more than one confirmation request from the pending inbox. Check the tick boxes of the desired confirmation requests, and select from the Action List *Reassign* or *Unlock*. Click on the *submit* button and follow the same steps above.



CONFIRMATION
Part of Thomson Reuters

USER PROFILE | NEED HELP? | LOGOUT
GREGOR CLEGANE

last login: 03/27/2020 (mm/dd/yyyy)

ADMINISTRATION | CONFIRMATION | REPORTS

Pending (14) | In Progress (3) | Review (6) | Pre-Processed (0) | Follow Up

Department: SA Training Bank C... Clerk: All Display: Current Client Name: As of Date: All Form: All search 2 results found

| Account ID | Client Name | Aging | As of Date | Form | Received | Clerk |
|------------|---------------|---------|------------|---------------------|------------|----------------|
| 5101520 | 123 (Pty) Ltd | 13 days | 01/31/2020 | EMEA - Consolidated | 03/09/2020 | Gregor Clegane |
| 3691215 | 123 (Pty) Ltd | 13 days | 01/31/2020 | EMEA - Consolidated | 03/09/2020 | - |

Action List (selection will enable available records)

-- Select an Action -- submit

-- Select an Action --

Reassign

UnLock

Hold Request

Deny

Need More Info

ON
Reuters

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Capital Confirmation's business processes are covered by US Patent Nos. 7383232, 7831488, 8442880, 8484105, 8510185, 8543475. Other patents are pending.

Note: A Supervisor user can reassign or unlock more than one confirmation request from the pending inbox. A Clerk user can only reassign or unlock more than one request that is not already locked or assigned to another user.